

## Other Community Related Services



Requires  
Short-Term  
On-The-Job  
Training

### Amusement and Recreation Attendants

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Amusement and recreation attendants perform a wide variety of duties, including setting up games, handing out sports equipment, providing caddy services for golfers, collecting monies and admission fees, and operating amusement rides.

#### Factors Driving the Job Growth

Demand amusement and recreational attendants is projected to grow faster than the average for all occupations through 2016. As personal incomes rise and the amount of leisure time grows, people will have more disposable income and the time to use it. The health benefits of exercising and keeping fit should also increase membership in athletic clubs, camps, sports clinics, and swimming pools, which will further stimulate job growth.

**Growth Rate:** 12.6%

**Current Jobs:** 3,250

**Job Change:** 410

**Replacement Job**

**Openings:** 1,660

#### Where Jobs are Currently Found

Amusement, Gambling & Recreation Industries (81%)

#### Wages and Salaries

Mean Hourly Wage: \$10.25

#### Education and Training Requirements

On-the-job training is provided. However, employers prefer applicants who are mature, responsible, and sensitive to the needs of others.

#### Career Paths

Other workers who serve the recreational needs of the public include recreation workers and therapists, sports instructors and coaches, lifeguards, and camp counselors.

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## Animal Caretakers (Nonfarm)

Animal caretakers feed, water, groom, and exercise pets, fish, birds, and other animals. They clean and repair cages, administer medications, record feedings, tests, and other treatments.

### Factors Driving the Job Growth

Jobs for animal caretakers should grow faster than average as the number of households with pets continues to grow. More animals will require more caretakers to provide services.

### Where Jobs are Currently Found

Other Professional, Scientific, & Technical Services\* (25%)

Colleges, Universities, & Professional Schools (22%)

Self-Employed (16%)

Other Personal Services (14%)

Trade, Transportation, & Utilities (7%)

Scientific Research & Development Services (5%)

Art, Entertainment, & Recreation (4%)

\* Includes Veterinary Services

**Growth Rate:** 10.1%

**Current Jobs:** 5,200

**Job Change:** 570

**Replacement Job  
Openings:** 830

### Wages and Salaries

Mean Hourly Wage:	\$11.95	Nonfarm Animal Caretakers
	\$14.02	Veterinary Assistants and Laboratory Animal Caretakers

### Education and Training Requirements

On-the-job training is provided for most animal caretakers including dog groomers. Experience with animals, preferably as a volunteer, is desirable.

### Career Paths

Advancement varies with employment setting. Kennel and pet store caretakers may be promoted to supervisor, assistant manager and manager. Some may open their own businesses. Other occupations that work with animals include biological scientists and veterinarians.



Requires  
Specialized  
Training or an  
Associate's Degree

## Fire Fighters

Fire fighters protect the public by responding rapidly to a variety of emergency situations. In addition to responding to and fighting fires, they are frequently the first emergency personnel at the scene of a traffic accident or medical emergency. The work can be dangerous and complex and requires organization and teamwork.

### Factors Driving the Job Growth

Employment of fire fighters is expected to grow slightly slower than the average for all occupations through 2016. However, keen competition for jobs is expected because this occupation attracts many qualified candidates.

### Where Jobs are Currently Found

Local Government, excluding Education & Hospitals (99%)

### Wages and Salaries

Mean Annual Wages: \$49,820

### Education and Training Requirements

Applicants for municipal fire fighting jobs generally must pass a written exam; tests of strength, physical stamina, coordination and agility; and a medical examination that includes drug screening. Examinations are generally open to persons who are at least 18 years of age and have a high school education or the equivalent. In recent years, more entrants to this position have had some postsecondary education and completion of college courses in fire science may improve applicants' chances for appointment.

### Career Paths

Since virtually all fire fighters work for local government, the primary source of advancement is to obtain promotion through the hierarchy. There are limited positions in related occupations, such as fire inspector.

**Growth Rate:** 4.2%

**Current Jobs:** 12,710

**Job Change:** 530

**Replacement Job  
Openings:** 4,630

## Gardeners and Groundskeepers and Lawn Maintenance Workers



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Training

Gardeners and groundskeepers and lawn maintenance workers mow and rake lawns, trim shrubs, and plant foliage on commercial or residential property. They may also build retaining walls, install patios, and apply fertilizers and other chemicals to plants to encourage growth or prevent disease.

### Factors Driving the Job Growth

Jobs for gardeners and groundskeepers and lawn maintenance workers should increase faster than average, as more businesses and homeowners enhance their property. A well-maintained property creates a positive image, generates sales, and increases property values.

**Growth Rate:** 13.1%

**Current Jobs:** 25,950

**Job Change:** 3,400

**Replacement Job Openings:** 3,520

### Where Jobs are Currently Found

Services to Buildings & Dwellings (44%)  
Self-Employed (17%)  
Amusement, Gambling, & Recreation Industries (10%)  
Educational Services (7%)  
Local Government, excluding Education & Hospitals (5%)  
Employment Services (3%)  
Trade, Transportation, & Utilities (2%)

### Wages and Salaries

Mean Hourly Wage:	\$14.89	Landscaping and Groundskeeping Workers
	\$12.43	Farmworkers and Laborers, Crop, Nursery and Greenhouse

### Education and Training Requirements

On-the-job training is provided. However, employers prefer self-motivated, highly responsible individuals with good driving records or experience driving a truck. Courses in plant biology, irrigation, turf grass management, and landscape design are helpful for advancement.

### Career Paths

With experience, gardeners can become grounds managers or superintendents of a golf course, cemetery, campus, school system, hotel, resort, or nursing home. With additional education, some can become landscape contractors.



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## Guards, Security

Guards patrol and protect property against fire, theft, vandalism, and unauthorized entry. Additional duties may include traffic and crowd control and answering routine questions.

### Factors Driving the Job Growth

New growth will be about as fast as the average for all occupations through 2016 and job openings for security guards will continue to be numerous, primarily due to the need to replace workers in this high-turnover job. Increased concern about crime and vandalism has heightened the need for security in airports, train stations, courts, retail stores, private firms, and convention and recreation centers. The growing use of computer surveillance equipment will enable guards to monitor grounds and equipment from a central location, but should not eliminate jobs. Guards will still be needed for foot or automobile patrols.

**Growth Rate:** 8.6%

**Current Jobs:** 21,920

**Job Change:** 1,890

**Replacement Job  
Openings:** 1,890

### Where Jobs are Currently Found

Investigation & Security Services (60%)

Hospitals (5%)

Colleges, Universities, & Professional Schools (5%)

Accommodation & Food Services (6%)

Retail Estate (4%)

Retail Trade (4%)

Food Services & Drinking Places (4%)

Arts, Entertainment, & Recreation (3%)

### Wages and Salaries

Mean Hourly Wage: \$13.26\*

\* Many guards work part-time.

### Education and Training Requirements

Most companies prefer to hire high school graduates who are in good health with excellent character references, and no criminal records. Some companies may require a driver's license.

### Career Paths

Other jobs for workers who provide protection and security include police officers, corrections officers, and private investigators.

## Hairdressers, Hairstylists, and Cosmetologists



Requires  
Specialized  
Training or an  
Associate's Degree

Hairdressers and hairstylists, also called cosmetologists, provide hair care services to enhance the appearance of customers. The duties include shampooing, cutting, coloring, and styling hair. They may advise clients on how to care for their hair. Some cosmetologists are trained to give manicures, pedicures, and scalp and facial treatments.

### Factors Driving the Job Growth

Employment of hairdressers, hairstylists, and cosmetologists is expected to grow faster than the average for all occupations through 2016. However, competition is expected for jobs and clients at higher paying salons. Opportunities will be best for those with previous experience and for those licensed to provide a broad range of services. In addition to jobs arising from new growth, numerous job openings will come about from the need to replace workers who transfer to other occupations, retire, or leave the labor force for other reasons.

**Growth Rate:** 12.4%

**Current Jobs:** 15,680

**Job Change:** 1,940

**Replacement Job  
Openings:** 3,020

### Where Jobs are Currently Found

Personal Care Services (58%)

Self-Employed (40%)

### Wages and Salaries

Mean Hourly Wages: \$15.02

### Education and Training Requirements

All States require hairdressers, hairstylists, and cosmetologists to be licensed. For information on requirements in Massachusetts, contact the Massachusetts State Board of Cosmetology License Information at 617-727-9940.

### Career Paths

Career advancement in this field is possible if the worker obtains licensing for more than one specialty and also if they open their own business.



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## Personal and Home Care Aides

Personal and home care aides help elderly, disabled, ill, and mentally disabled persons live in their own homes or in residential care facilities instead of in health facilities. Persons working in this occupation are also called homemakers, caregivers, companions, and personal attendants. This occupation is distinct from home health aides, which is covered under nursing, psychiatric and home health aides. Typical duties of personal and home care aides can include routine housekeeping and personal care duties, shopping, cooking, and accompanying clients to appointments.

### Factors Driving the Job Growth

Employment of personal and home care aides is expected to grow much faster than the average for all occupations through 2016. This growth is largely due to the growing demand for home services from an aging population and efforts to contain costs by moving patients out of health facilities as rapidly as possible. Because this job does not pay very well and can be demanding both physically and emotionally, many people leave this career and many job openings are usually available.

### Where Jobs are Currently Found

Social Assistance (38%)

Nursing & Residential Care Facilities (22%)

Home Health Care Services (16%)

Self-Employed (6%)

### Wages and Salaries

Mean Hourly Wages: \$11.76

### Education and Training Requirements

A high school diploma or GED is preferred, but not always required, for a job as a personal or home care aide. High school courses in home health and family and human services are useful.

### Career Paths

Opportunities for advancement in this occupation are limited. Occupations that involve similar duties include childcare workers, nursing, psychiatric, and home health aides, occupational therapist assistants, physical therapist assistants and aides, and social and human service assistants.

**Growth Rate:** 35.9%

**Current Jobs:** 11,190

**Job Change:** 4,010

**Replacement Job  
Openings:** 1,900



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## Police Patrol Officers

Police patrol officers maintain order, enforce laws, and protect life and property. They may investigate crimes, interview witnesses, collect evidence, direct traffic, make arrests, and provide testimony in court.

### Factors Driving the Job Growth

This occupation is expected to grow more slowly than the average for all occupations through 2016. Most police officers work for local government and funding limitations should restrict growth. Competition for available jobs will be keen, given the large number of applicants who are attracted to this relatively good-paying profession. Persons having college training in police science, military experience, or both should have the best opportunities. Despite the limited growth in new jobs, thousands of job openings should arise to replace police patrol officers who retire.

**Growth Rate:** 3.6%

**Current Jobs:** 16,480

**Job Change:** 600

**Replacement Job  
Openings:** 4,410

### Where Jobs are Currently Found

Local Government, Excluding Education & Hospitals (80%)

State & Federal Government (14%)

Colleges, Universities, & Professional Schools (6%)

### Wages and Salaries

Mean Hourly Wage: \$26.32

### Education and Training Requirements

Police patrol officers must pass a competitive civil service exam, be at least 20 years old, and a U.S. citizen. Eligible candidates must have good moral character and excellent vision and hearing. Agility and knowledge of a foreign language are also sought.

### Career Paths

With experience and additional training a police officer can become detective, sergeant, lieutenant, or captain. Other workers who maintain law and order include correctional officers and security guards.



Requires a  
Bachelor's  
Degree  
or Higher

## Recreation Workers

Recreation workers plan, organize, and direct sports and fitness programs and facilities, social functions, and arts and craft activities. They may lead and instruct activities and monitor the use of recreational facilities. This group includes camp counselors and activities specialists.

### Factors Driving the Job Growth

Demand for recreation workers is expected to increase more rapidly than the average for all occupations through 2016 as more people recognize the health benefits of keeping fit and take up more leisure activities. Nevertheless, competition for jobs will remain keen for most full-time positions. Individuals with formal training and job experience gained in part-time or seasonal recreational jobs should have the most opportunities.

**Growth Rate:** 9.4%

**Current Jobs:** 14,840

**Job Change:** 1,390

**Replacement Job  
Openings:** 2,780

### Where Jobs are Currently Found

Government (33%)  
Health Service Organizations (24%)  
Social Service Organizations (21%)  
Membership Organizations (19%)

### Wages and Salaries:

Mean Hourly Wage:       \$21.40 Fitness Trainers & Aerobics Instructors  
                                      \$12.93 Recreation Workers

### Education and Training Requirements

The education or training necessary to become a recreation worker varies and depends on the job. A bachelor's degree in recreation, leisure studies, or a related discipline is required for most full-time positions. Specialized training in therapeutic recreation, outdoor, industrial or commercial recreation, or camp management is also an asset. For other seasonal jobs, a high school diploma and certified training in lifesaving and other areas may be required. In any case, persons planning recreation careers should be outgoing and sensitive to the needs of others.

### Career Paths

With experience recreation workers can advance to become program directors. Other occupations that require leadership and sensitivity to people's needs include recreational therapists, social workers, and psychologists.